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Implementation of SafeSeaNet and LRIT in Estonia

Dear Mr. Lazaros Aichmalotidis

Thank you for your Status Report no 18 for Estonia, indicating our strengths and good practices in implementation of SSN and LRIT systems. We appreciate your analysis and consider all recommendations we received, as they are valuable input in improving the Estonian SSN and LRIT services.

We would like to point out our good cooperation with MSS in the last period regarding the ongoing technical issues, the help in developing the Estonian MRS 2.0 information system has been helpful and prompt.

Please find below the summary of our comments to your observations and recommendations from Status Report no 18 for Estonia.

2.1 System availability (recommendation 1)

The October 2025 outage was not a total blackout in NSW; the service remained operational, with the exception of message transmission to the SSN. Operations were restored on October 4 at 9:20 PM. The duration of the outage was shorter than the 63 hours indicated in the report. It was an unfortunate situation where reorganizing connections within the data exchange network took longer than planned.

The prolonged repair of the MRS was since it occurred over a weekend, when the software maintenance provider has limited resources. Since then, the provider has established a 24-hour helpdesk to address urgent issues.

2.2 Missing Waste receipt information (rec 2)

The fact that the number of undelivered waste receipts has decreased shows the work that has been done with the port representatives.

We continue to see two aspects:

- a) The task of preparing and submitting waste receipts falls to the ports organisations in Estonia. While they do prepare and transmit these receipts, the process is sometimes delayed due to staff tense workload, which is reflected in the statistics. The lead user of EMDE maintains ongoing communication with port representatives to improve work practices. The EMDE 2.0 system will introduce the option to complete waste receipts via an API, which we believe will enhance flexibility for ports and improve data quality.
- b) improving the working culture of the port employees. Many of the undelivered waste receipts are with the content " No waste will be delivered in port" and employees mistakenly think that this information does not need to be communicated.

2.3 Quality of Incident Reports (rec 3)

The vessels involved in the report were unverified and did not appear in the EMDE database. With the new EMDE, a central ship database content will be available to the user, allowing them to locate a vessel's IMO number.

2.4 Timeliness of the notifications (rec 4)

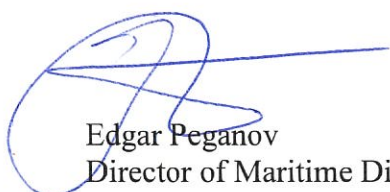
EMDE has built-in reminders that are sent out to staff in the event of late data submissions.

We are facing with two problems: a) the human factor (agents are busy when the ship arrives and departs, easy to forget data submission on time) and

b) surprising as it may be, problems caused by internet quality in port territories, crew does not always have the internet connection for completing formalities on time.

Plans for EMDE 2.0 include an offline data transmission capability. The system will transmit the uploaded data as soon as an internet connection becomes available.

Yours sincerely



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